# Ukrainian Association in Finland

The Ukrainian association in Finland is a vital organization that provides information and concrete assistance in the context of the crisis in Ukraine.

## Who are we?



The Ukrainian Association in Finland was founded in Helsinki in 1997 to unite and represent the community of Ukrainians residing in Finland, raise awareness about Ukraine and its cultural traditions.

#### **Assistance to Ukraine and Ukrainian refugees**

We coordinate assistance to Ukraine and Ukrainian asylum seekers arriving in Finland from the Russian-Ukrainian war zone. All information about the humanitarian project can be found on www.ukrainians.fi and www.ukrainians-in-finland.org



## What do we do during the war?



Maahanmuuttovirasto Miarationsverket **Finnish Immigration Service** 



### **Informational support**

Website ukrainians-in-finland.org

## Logistical centre & Autaukrainaa.fi

Donation receiver and distributor

## **Migri cooperation**

Help in user experience On the start of cooperation

#### Host4Ukraine Verified accomodation

ЦЕНТР ДОПОМОГИ УКРАЇНЦЯМ APUKESKUS UKRAINALAISILLE HELP CENTER FOR UKRAINIANS

Help Centre for Ukrainians

#### **TALLINK**

## **Tickets Tallink**

Free tickets for volunteers and refugees

### Info & psychological support

Separate phone lines in Ukrainian educated by professionals



#### Help requests Commuapp in Ukrainian language



# in Finland

The Ukrainian

Association



## Ukrainian protection seekers and refugees

UNHCR statistics, 18.4. more than 5 million people have fled the war in Ukraine to neighbouring countries (90% women and children), another 6.5 million people are thought to be displaced inside

22.04. 19,000 - Temporary Protection applicants in Finland

The actual amount is likely to be somewhat larger

In the past, about 7,200 Ukrainians lived in Finland

24.3. Assessment 80,000 ukrainians will be arriving

# **ЦЕНТР ДОПОМОГИ УКРАЇНЦЯМ** APUKESKUS UKRAINALAISILLE HELP CENTER FOR UKRAINIANS



Head of Help Center: Elizabeth Harjunpää | Main Help Center Coordinator: Anastasia Koptsyukh

Warehouse and humanitarian		Kids area
Lounge area	Therapy room	Guest kitchen area
Info Desk area	Info Desk area	
Q Registration		

## Why our Help Center?

We provide help in Ukrainian, English, and Finnish languages

We provide only information from official sources We help to overcome misinformation spreading online

Reliable information from official sources e.g. Migri, Te-toimisto, Ministries, Police

Dry food to-go

Clothes and hygiene products

Psychological support



Advice on finding a job

Advice on accomodation

Any questionns on life in Finland

Our Help Center is a unique establishment that serves as the **preferred point of contact** recommended by refugee reception centers and by authorities for refugees' basic and informational and personal needs.

## Partners at the Center

Space YIT

Security and first aid related issues

Securitas Group, Huoltovarmuuskeskus

#### Office services and items;

Elisa, Kaimana Agency, Grano, Lindström, Freska, Sinituote, Essity, #springservice, #lohikari

Office and lounge furniture and donation shop gear;

Martela Group, Kesko - K-Group, ORTHEX

#### Decoration of the Help Center (kid's area, café, artwork and flowers);

Sun Effects Oy, Pågå, FloweRescue, 4 Feet Under / Subsoccer, Fiskars Group, Lyreco Group

Advisorship and support:

MLL, Pakolaisapu, City of Helsinki, Te-toimisto, House of Helsinki

## Help Center in numbers

1,300 m2 space of aid and support

*Opening: 16.03. Over one month of operations* 

Visitors: 3200+

Repeat rate: 56%

Volunteers on-premises: over 50+

## Projects of the HC beyond the HC

## **Employment of Ukrainians:** Te-toimisto and City of Helsinki

The objective of the employment project is to establish an effective model to employ, qualify and educate Ukrainians in Finland in order to facilitate their integration and include them in the workplace as soon as possible.

## Integration and immigration procedures for ukrainians: Migri

Facilitate the user experience, help standardize procedures, and improve workflow.

## Support provided to other Help Centers: Vantaa and Espoo

Help onboard other Centers and serve as a standard through our experience and knowledge.

## Top needs

**Work:** almost all individuals arriving at the Center ask: how can they speed up the employment process? How and when they can already start working?

**Monetary support:** many refugees and temporary protection seekers arrive with no resources at all, and the process to obtain some kind of financial allowance/support is taking weeks, even up to a month so far.

**Food:** is another really pressing issue. Given the slow processing of financial aid and the little resources, questions like these arise: where to buy cheaper grocery items? which places offer food vouchers or any discounts? where can food be served for free?

**Clarity and certainty:** individuals arriving are not well-informed regarding their status by the authorities. In a context of shock and worry, refugees are confused. The registration process is not standardized. In some cases, people get registered with the police without access to a Ukrainian translator and aren't always sure about what process has been followed in regards to them. Was the final application that o asylum or temporary protection? And most importantly: what should they do right after registration?

Long-term accommodation: some refugees or protection seekers arrive and are being sent to other locations in Finland after a short stay in the capital area. As per the previous point, the worry among refugees increases, as they lack understanding regarding what will happen to them next. Where are they being sent and why? Many are struggling to obtain long-term accommodation, but find it difficult without resources and the official ID number.

## **Kids' schooling options and language courses** Speeding up the schooling process is also necessary.

**Summary**: clarity and certainly and how to adapt to the Finnish society, learn the language faster, as well as quickly find employment and obtain funds to subsist, accommodate, and get nourished.

### Visitor types

\*employment orientation perspective



- 55% of seekers are UA and EN speakers 45% only UA and RU
- 90% women, 10% men
- Highlighted professional backgrounds: most professionals are highly qualified in business and the management industry: 76% with higher education, and 24% are craftworkers.

## Specific Employment needs

*Easier customer journey* (through te-toimisto and other organizations)

- Ukrainian translation of materials and forms
- Step by step description of services ukrainians can reach to in Helsinki regarding employment based on their status
- Facilitation to obtain Banking Credentials
- Assistance or clear ways/path to do it and speed the process of qualifications and diploma's recognition

#### **Qualification and re-qualification plans** (hygiene certificates, 1st aid certificates, etc.)

- English and Finnish subsidized courses
- Access to companies JD in Ukrainian
- Positions for less tech savvy people
- Work Integration courses (already available at some centers). Also note as an example: <u>Fast Track Initiative in</u> <u>Sweden.</u>

**Other variable to ease employment:** prompt kids schooling and kindergarten attendance, etc.

# Urgent needs of the Help Center

## Employment of volunteers at the Center

Sourcing and ordering coordination of dry food and hygene products

Location/Warehouse space for Logistic Center (autaukrainaa.fi)

Please, if you can help with anything from the above, reach me at anastasia.kop@ukrainians.fi

### Funds and donations

Support our work: IBAN: FI87 1544 3000 2751 85

BANK BIC: NDEAFIHH, reference number: 2402318.

Ricipient: Ukrainalaisten Yhdistys Suomessa ry Ukrainian Association in Finland.

Permission number for collecting money RA/2022/388

## Media outreach



#### Avustustoiminta

Tyhjään halliin nousi vain kymmenessä päivässä keidas Ukrainasta paenneille – kaikki tehtiin vapaaehtoisvoimin: "Ihanaa huomata lasten ilo"

Helsingin Vallilassa keskiviikkona avautuneessa avustuskeskuksessa on käynyt päivässä jopa parisataa ukrainasta paennutta. Tarjolla on käytännön neuvoja omalla kielellä ja mahdollisuus myös traumaterapiaan.



#### Venäjän hyökkäys

#### Suomen ukrainalaisten hätä kasvaa – "Pelkään, että sota on vasta alkamassa"

Kiovalaiset odottavat parhaillaan jännittyneenä lähestyviä Venäjän joukkoja. Helppoa ei ole myöskään heidän Suomessa asuvilla läheisillään.



Kymmenen vuotta Suomessa asunut Elizabeth Harjunpää pelkää Kiovassa asuvien läheistensä puolesta "He ovat siellä, ja he eivät ole turvassa. Enkä voi auttaa mitenkään", Kuva: Jyrki Ojala / Yle



Ukrainan pakolaiset | Helsingin Vallilassa avattiin keskus pakolaisille – Äskettäin Suomeen saapunut Valentina Jelenskina ryhtyi heti vapaaehtoiseksi



Venäjän hyökkäys | Suvilahden kattilahalli Helsingissä täyttyi lahjoituksista Ukrainaan – Vaatteita olisi tyrkyllä yli tarpeen





Ukrainalaisten yhdistys tekee töitä kellon ympäri bussilasteittain saapuvien pakolaisten auttamiseksi – hyväntekijät sodasta: "En tiedä, voiko tätä sanoa lehdessä"

KOTIMAA 3.3.9:09





KOTIMAA 19.3.8:45

Suomessa asuva Elizabeth perusti Helsinkiin avustuskeskuksen ukrainalaisille – "En uskonut, että se voisi tapahtua niin nopeasti" Helsingin Vallilaan on avattu tällä viikolla avustuskeskus ukrainalaisille, jonka on tarkoitus toimia kaikkien sotaa pakenevien apua antavien tahojen kohtaamispaikkana. pe 18.3.

UKRAINA PAKOLAISET HELSINKI VIIDEN JÄLKEEN KOTIMAA

# Thank you

Anastasia Koptsyukh: anastasia.kop@ukrainians.fi

Help Center: helpcenter@ukrainians.fi

Media inquiries: communication@ukrainians.fi

If you wish to visit the Center, please contact us in advance.